



Shropshire
Council

Fly Tipping

Working with colleagues within West Mercia Police, Defra, The Environment Agency and other Local Authorities

As part of our aim to continuously improve services across the county, we have revised the way that we process fly tips.

The Street Scene team of officers has reduced in number; therefore, we are having to work smarter, using data to identify fly tipping hot-spots and working in close partnership with our supply chain partners and other external agencies.

All fly tips are collected by a dedicated, two-person team, which ensures consistency in how each fly tip is processed. This also reduces the number of times a site is visited before the fly tipped material is removed, reducing the opportunity of the fly tip being added to.

The fly tip will be thoroughly checked for evidence. Evidence found will be photographed and placed in evidence bags before being removed and disposed of. We aim to remove waste within five working days of being notified via Fix My Street, subject to its contents and other safety considerations.

All evidence is then passed to Street Scene to begin the investigation process, which includes relevant searches and obtaining witness statements to form a robust case before deciding on how best to proceed.



Photographs show two-person team clearing a substantial fly tip in Trefonen.

We will be releasing educational based communications in relation to fly tipping, to encourage members of the public to report what they see. We will be issuing Fixed Penalty Notices to perpetrators where evidence is found.

We are working with colleagues within West Mercia Police, Defra, The Environment Agency and other Local Authorities to gather evidence and share best practice in how to tackle this issue. We will make use of CCTV cameras and signage where possible to reduce opportunities for fly tippers to dispose of waste across our county.

Service information

If you would like to report an incident of fly-tipping, you can do so via **FixMyStreet**.

This will ensure that each enquiry is logged, acknowledged, and issued with a reference number. The enquiry will be allocated to the appropriate service area who will investigate the matter and action as required.

Thank you for your help and co-operation. We are always actively looking to improve both Councillor and customer engagement and this process of recording Street Scene data is vital to the development of the service, feeds into our asset management system of identifying and prioritising service improvements.